

Service & Operational - Excellence



The Praezis Advantage

Recognized for attention to detail and speed of service, ATH-Praezis balances innovative, responsive solutions with a pragmatic, cost-conscious approach. This client-centred philosophy earns ATH-Praezis customer trust and lasting business relationships.

ATH-Praezis works with its customers on any size of project - small or large, urgent or planned - meeting client's current and future needs.

Each assignment is led by one of ATH-Praezis hands-on principals and embraced by a carefully selected project team of seasoned professionals. Service 'Building Blocks' already available with ATH-Praezis may be configured, utilized, or completely new solutions structured.

These core teams, carefully selected and resourced, collaborate with customers' staff in order to completely satisfy customers' objectives. Services are provided from a choice of several 'verticals'.

To provide services to a discerning clientele, our customers have to commit themselves to elite service-levels, and to Operational Excellence in all aspects of their deliverables.

Consistent quality delivery, assured functionality & user-comfort, 'each time - every time' is essential to their business-model, as enterprises aim for repeat custom, clientele-loyalty. Enhanced service 'up-time' and peak-efficiency operations contribute straight to the bottom line.

In a globally-competitive environment, clientele pricing and service standards are demanding. Owing to the long experience of its experts, ATH-Praezis fully comprehends the challenges faced in delivery of service in a demanding and cost-conscious market.

ATH-Praezis' partners, enables its customers deliver against stringent service demands. Engaging with its customers, ATH Praezis' experts customize effective arrangements to enhance consistency of service and smoothness of operations.

ATH-Praezis' tailored, most-economical, services commensurate with the nature of business are dedicated to elevating the customer's image in clientele's perception.

Customers are able to 'keep control' of their operations, assuring user-comfort and functionality. One of the most important factors is swift capture of 'lessons-learnt', information and 'field-data' back into documentation, re-positioning customer staff for better decision-making.

Such service covers 'start-up' preparations, 'acceptance' of an asset into service, pre-commissioning and then commissioning of the assets, normal day-day operations. Further, it covers operations across all those departments running the asset - those facing clientele, and those which enable them; e.g. asset care, maintenance, etc.

ATH-Praezis helps with a cost-efficient 'critical-organization' behind the customer's management. Through effective SOPs, documentation, staff-training, analysis, live-auditing and feedback-loop it helps enterprise use its ERPs and manpower effectively.

Its systematic approach to asset care covers inspections, preventative maintenance, predictive and pre-emptive maintenance.

An enhanced control of operations by an enterprise, increases productivity, energy-efficiency, and overall profitability, besides saving clientele complaints, loss of resources & money, and stress.

For more information, please contact your local ATH-Praezis representative or visit: www.ath-praezis.com

Get The Praezis Advantage